

# OKUMA GLOBAL REPAIR CENTER



As an unquestioned, world-class service leader for manufacturers, Okuma is further expanding its support of customers with the **Okuma Global Repair Center**. This 35,000-square-foot space increases the volume and speed at which electrical and mechanical components for CNC machines can be repaired or exchanged and updated to latest specifications — helping to keep your jobs on schedule and equipment utilization at peak performance levels.

## STREAMLINED REPAIRS, SHORTER DOWNTIME

When spindles, control components, and drives need eventual replacement, the Okuma Global Repair Center can supply an OEM-certified component as soon as the next day, often before receiving your damaged item at our facility. Here's how:



### 300+% INCREASE IN SPACE = MORE PARTS ON HAND

Our electrical and mechanical exchange operations are moving from 8,000 square feet to 35,000 square feet, enabling:

- More inventory and greater capacity for ready-to-ship replacement parts.
- Established processes and optimized workflows with no disruptions from end to end.
- A controlled cleanroom environment that prevents contamination of sensitive components during repairs.



### 125+% INCREASE IN STAFF = FAST TURNAROUND TIMES

The current workforce is more than doubling to deliver ultra-responsive service, faster repairs, and shorter lead times.

With access to centralized resources, specialties at the new facility encompass electronic and mechanical repair experts, and production planning analysts.

**Under one roof, we repair and provide authentic OEM replacement parts in record time for:**

### ELECTRICAL COMPONENTS

Drive units, printed control boards, power supply, panels

- All electrical exchange parts are guaranteed for 12 months.

### MECHANICAL COMPONENTS

Spindles, B-axis units, ATC cam boxes, double column machining units

- All mechanical exchange parts are guaranteed for 24 months when installed by a qualified technician.

**“The goal, first and foremost, is customer satisfaction and experience. We want our answer to be ‘yes’ for everything we’re asked of.”**



**Mike Vassil**  
VP of Operations



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